



Office of the Chairman

**Surface Transportation Board**  
Washington, D.C. 20423-0001

July 13, 2015

Mr. Jack Hellman  
President and Chief Executive Officer  
Genesee & Wyoming, Inc.  
20 West Avenue  
Darien, CT 06820

Re: Railroad Service Outlook Fall 2015

Dear Jack:

The Surface Transportation Board is asking Class I railroads and other rail carriers to provide an assessment of their ability to meet expected rail service demands during the traditional “fall peak” period. I am requesting that Genesee & Wyoming, Inc. (G&W) provide to the Board its general outlook and plans through the remainder of 2015 as well as for the following winter season.

In your response, please include:

- Expectations for any seasonal or other projected peaks in rail traffic and the actions your railroads will take to prepare, including a discussion of freight car, locomotive, and crew availability.
- A description of any geographic areas and/or commodities for which you anticipate particular challenges in meeting customer service expectations. In the past, stakeholders have raised concerns with the Board about supply chain fluidity for commodities such as coal, automobiles, ethanol, and propane. Your response should include a description of how your company anticipates working with customers to avoid or mitigate critical shortfalls of commodities during periods of heavy rail congestion.
- A summary of the investments in freight service and capacity improvements year-to-date and planned for the full year. Please include a discussion of any technology and business process improvements that have the potential to improve network fluidity and resilience in the face of protracted severe winter conditions.

Please provide the Board with this information by August 3, 2015.

As has been the case in the past, the Board intends to make your assessment public. I look forward to your response and to continuing to work together to ensure that the shipping public has efficient and reliable rail service.

Sincerely,

A handwritten signature in black ink, appearing to read "D. R. Elliott, III". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Daniel R. Elliott, III  
Chairman

cc: The Honorable Ann D. Begeman, Vice Chairman  
The Honorable Deb Miller, Commissioner